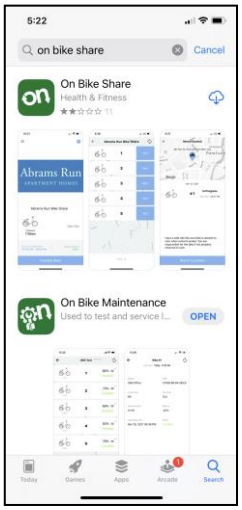
On Bike Share

Rider Guide

1

From the iTunes store or Google Play store, search for, download, and install the App called:

On Bike Share



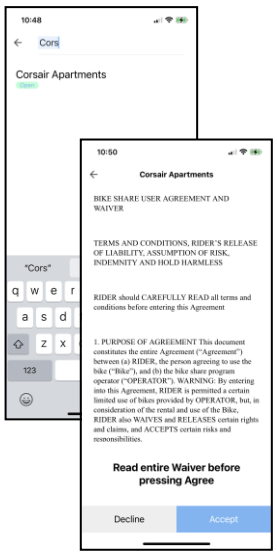
2

Once the App is installed, it will prompt you to 'JOIN SYSTEM'.

Type in your property or system name* and select it from the list.

Read and accept the waiver.

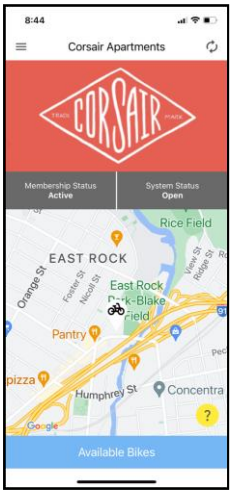
*If you are not sure of your system name, please contact your system administrator or leasing office.



3

Once your system admin approves your registration, the App will show an **Available Bikes** button at the bottom of the screen.

To **Checkout a Bike**, go to bike station and within App, and press **Available Bikes**.

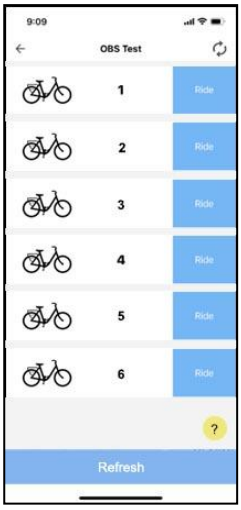


4

Press **Ride** for the bike you want to use. The App will unlock the bike from the rack.

Not able to see bikes?

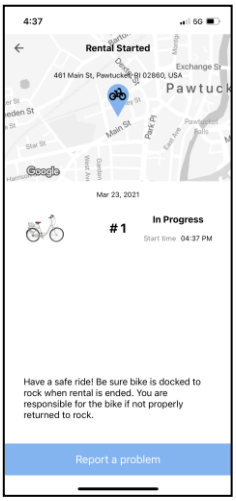
1. Turn off WiFi and use Cellular.
2. Make sure Bluetooth is on.
3. Disconnect from other Bluetooth devices.
4. Get within 10-15 feet of bikes.



5

The bike lock will beep when it unlocks. You have 7 seconds to remove the bike from the rack.

Inspect the bike prior to each ride. Use the **Report a Problem** button if the bike needs service.



6

To **Return a Bike**, roll the bike up to rack and secure the lock to the rack pin. Pull back on the bike to confirm it is secured to rack.

NOTE: Your ride will end automatically in the system the next time you or another rider search for an available bike from the main screen.